Model: Certain Aprilia models

Subject: new software for multimedia platform 2.0
(accessory p/n 606522M and spare part number 2D000305)

Dear Dealer / Service Centre,

Please note that another new software update for the vehicle-smartphone interface infotainment system of the models indicated in the following table is now available via the PADS diagnostic tool (which must be updated to the latest version available).

This software update is necessary to enable the functionality of the data exchange system on certain new models produced from 2017, and with any iOS and Android smartphone.

We recommend that vehicles be updated during pre-delivery or the next time vehicles already in circulation are brought to the repair shop.

It is imperative that your remind customers that they **must** also update the app on their smartphone, downloading the latest version from the relative store (see table below), when the PMP 2.0 software is updated on the vehicle:

	Aprilia
iOS	V4-MP 1.10
Android	V4-MP 1.8.7

When customers update the app on their smartphones, they will be notified that they must take their vehicle to an authorised service centre to update the software of the PMP 2.0 unit on their vehicle.

The new PMP software (PiaggioPMP2_v250) in ONLY compatible with the new app versions indicated above and vice versa.

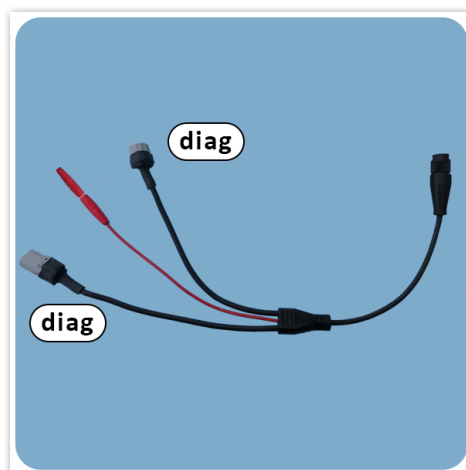**Note however that the App versions indicated in the table are still compatible with the PMP 1.0 ECU.**

Vehicles equippable with the infotainment system:

Brand	Vehicle	Calibration	Notes
Aprilia	RS4 Euro4 125cc	PiaggioPMP2_v250	accessory
Aprilia	Tuono Euro4 125cc	PiaggioPMP2_v250	accessory
Aprilia	Tuono V4 1100 Euro4 MY17	PiaggioPMP2_v250	accessory
Aprilia	RSV4 RF Euro4 MY17	PiaggioPMP2_v250	standard equipment
Aprilia	RSV4 RR Euro4 MY17	PiaggioPMP2_v250	accessory
Aprilia	Shiver Euro4 900cc	PiaggioPMP2_v250	accessory
Aprilia	Dorsoduro Euro4 900cc	PiaggioPMP2_v250	accessory

N.B.:

The PMP interface cable, **P/N 021011Y** (see photo 1), which is purchasable as an accessory for the P.A.D.S., is required to update the software on the aforementioned models.

Photo 1 (A-MP interface cable, P/N 021011Y)

INSTRUCTIONS

Check that the battery is charged and working correctly, or connect to a buffer battery before starting the update described herein.

Connect the cable 021011Y between the P.A.D.S. tool and the connector of the PMP 2.0 unit (the red wire must not be used and must be insulated) with the ignition switch OFF and then turn the ignition to ON.

From the P.A.D.S. menu **"*model*/infotainment/reprogramming"**, select the software version *PiaggioPMP2_v250* and press **"OK"** to confirm.

Do not turn the ignition switch to OFF or close the P.A.D.S. interface programme during the software update procedure.

Once the PMP 2.0 software of the ECU on the vehicle has been updated, the customer must update the app for the multimedia platform on their smartphone by downloading the latest version from the relative store.

The following procedure is recommended:

- Uninstall the app from the smartphone;
- go to the Bluetooth settings menu on the smartphone and unpair the device "BT-Router/PMP";
- from the Bluetooth settings menu on the smartphone, pair the smartphone with the "BT-Router/PMP" again, (as described in the manual):
  turn the ignition switch on and wait for "BT-Router/PMP" to appear in the list of devices detected by the smartphone . Select the device. After few seconds, a PIN code will be requested to continue with the pairing process (on almost all devices).
  N.B. The PIN code is "0000" for all PMP 2.0 devices.
  In certain cases, a message may be displayed indicating that the pairing procedure has failed even though it has been completed successfully.
- download the latest app version from the relative store;
- launch the app.

This procedure must be carried out in the order given.

The manual is viewable in the section "Service Station Handbooks and Manuals", accessed from the "Technical Documentation" menu of the portal. Click the brand Aprilia and then Aprilia motorcycles. The manual, in pdf format, is available in the column "General documents" for the model RSV4 1000 RF-RR Euro 4.

Compatibility with the new app version:

- only iOS devices from the iPhone 4S on are compatible;
- only Android devices running Android 5.0 and later versions are compatible.

Please do not hesitate to contact our Technical Support Service for any further information or assistance.

Best regards,

Piaggio & C. SpA
Business Unit Aftersales
Operations & Technical Service